

**SYDNEY**

60 Ashford Ave  
Milperra NSW 2214  
T: +61 (0)2 9663 3911

**MELBOURNE**

21 Temple Drive  
Thomastown VIC 3074  
T: +61 (0)3 9465 0166

**ADELAIDE**

1A West Thebarton Road  
Thebarton SA 5031  
T: +61 (0)8 8234 5466

25<sup>th</sup> March 2020

Dear Valued Customer,

As we see an increase in the number of Covid-19 cases in Australia and begin to see the first stages of quarantine measures being implemented we understand that many of our customers are rightfully concerned about how their supply chain will be impacted.

Since our previous update, our partners in China have recommenced production to approx. 80-90% capacity and as such there is no longer concern over supply of the items previously listed.

At Aldus we have an instrumental role to play in supporting both food and pharmaceutical manufacturing industries which are under extreme strain so it is vitally important our company continues to operate at a high level; yet the health of our staff is our number one priority. As such we have put a hold on all international travel and only absolutely essential domestic travel will be approved. Staff who are able to work from home have been requested to do so as a preventative measure for staff who are required to be in the office or factories for production to continue (less people – less chance of infection).

We are committed to trading through this difficult period, however please note that at all times our response to this issue will be guided by advice from the Federal Government and associated departments.

We aim to be on hand one way or another to assist you with any needs or issues you may have as we usually would be. We are working tirelessly to minimize any supply disruption and will update you according to the latest information we receive.

Kind Regards



Richard Farrow  
Manager, Milford Astor Printing Systems.



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sales@astor.com.au | www.astor.com.au

